

## Your 12 Peace of Mind Guarantees

If you are looking for timely, cost effective and high value solutions to your needs that will give you peace of mind, we can help you. Client satisfaction is absolutely essential to us. To show our total commitment to you and how confident we are in the excellent service we deliver, we provide the following 12 guarantees:

### 1. **100% Risk-free Service**

Our work is guaranteed to your complete satisfaction. If you are not completely satisfied with our services, we will accept a portion of those fees that reflects your level of satisfaction, following a meeting to discuss and agree your concerns.

### 2. **Fixed Fees**

For any assignment you wish, we'll agree a fixed fee in advance. You will not be asked for a cent more for the services we have agreed to provide.

### 3. **Efficiency**

We'll have your draft Accounts prepared by an agreed date as long as information is provided on time. If we do not meet this date you'll not be charged for preparing the draft Accounts.

### 4. **Deadline Dates**

We'll meet all filing deadlines for Income Tax and Corporation Tax and Annual Returns with the Companies Registration Office provided that information is provided to us in advance of the due date. If you incur any penalties which are our fault then we'll pay those for you.

### 5. **Advice**

We'll provide you with advice and [services](#) that will help you improve your business.

### 6. **Promises**

We'll do what we say we are going to do and do it when we say we are going to do it. We'll meet all our promises to you - guaranteed!

### 7. **Surprises**

You'll have no unfortunate surprises.

### 8. **Friendly**

We'll provide a friendly and respectful service.

### 9. **Written**

We'll give our guarantees to you in writing.

### 10. **Feedback**

## Parfrey Murphy | Your 12 Peace of Mind Guarantees

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At the end of each audit assignment we'll complete our 30 point Client Feedback Questionnaire with you.

### 11. **Confidentiality**

We'll keep your financial affairs confidential.

### 12. **Chartered Accountants**

Our membership of Chartered Accountants Ireland gives you peace of mind in the knowledge that you are dealing with a reputable business that meets the highest quality standards.

Our guarantees are designed to give you peace of mind. We know of no one else who'll provide this comprehensive guaranteed service.

## **Call Now**

Call Noel Murphy today on **021 431 0266** to see how our guaranteed service can make a difference to you.